

Coronavirus (COVID-19) Infection Prevention & Control Policy

For

Hula Beauty & Aesthetics
1142 Christchurch Road, Bournemouth , BH7 6DY

All of us have been affected by the coronavirus (COVID-19) pandemic. We have missed being able to offer you the treatments that we know you love, and we are looking forward to seeing you again as soon as possible.

Our priority is to keep you as safe as possible, and prior to re-opening the salon we have implemented a number of changes which we would like to make you aware of. During the time the salon has been closed, we have completed the Coronavirus (COVID-19) Infection Prevention and Control course which is accredited by the Guild of Professional Beauty Therapists Ltd, the UK trade body for our industry. We have also undertaken the Barbicide COVID-19 certification. We have since made a number of changes in the way that we operate that you will notice when you next visit.

Booking Appointments

If any of us feel ill or have symptoms of COVID-19, we will self-isolate immediately and not come into the salon. This may mean that we must cancel your appointment at short notice. We appreciate that this may be inconvenient, but it is done entirely for your own safety. If your appointment is cancelled, you will be able to re-book again or ask for a refund or voucher.

If you or any of the people you live with feel ill or display any symptoms of COVID-19 – please advise us as soon as possible and **DO NOT COME TO THE SALON FOR YOUR APPOINTMENT**. You will not be charged for any appointments which you miss due to illness.

Visiting the Salon

For your safety and to maintain social distancing, we ask that you attend your appointments as close to the appointment time as possible. Please do not turn up too early for appointments as this may mean that you come into contact with other clients who are just leaving. We do however have outdoor seating available, covered by a canopy, where you can sit comfortably in case of any short cross overs to prevent too many people being inside the reception waiting area. We will limit the waiting area to one client only; in order to maintain distance between clients.

We have increased the frequency of cleaning in the salon including making sure that common surfaces, toilets door handles etc. are wiped clean using disinfectant products between **every** client and/or staff member.

As always, all our tools and equipment are disinfected and sterilised in line with the specific manufacturers' instructions for your safety, using autoclaves, barbicide, and 70% alcohol disinfectant.

Wherever possible we will utilise environmentally, friendly, single use items during a treatment that will be disposed of safely after use in order to protect you from cross infection.

You will have access to soap and hot water to wash your hands with as soon as you enter the salon and we will also have hand sanitiser available for you to use when you come into the salon.

We will understand and not be offended if you wish to wear a facemask or wear disposable gloves when you visit the salon and during your treatment if this is appropriate. We will be wearing facemasks and operating with a Perspex clear protective screen where required in the salon, such as at the nail station; to allow us to talk without worrying about spreading infection. We may also wear gloves/aprons where appropriate.

We can confirm that the laundering of salon towels and uniforms is a priority assure you that all salon laundry is washed at 60 degrees C.

All disposable items are bagged and safely removed from the treatment area between each client. As always, we have an ongoing contract with PHS sanitary disposal company and maintain high standards of professional environmental health monitoring, within our fully licensed aesthetic salon..

Our treatments

We have carried out a risk assessment on all treatments and we are confident that we can continue to provide these safely. Currently, however, SPMU/tattoo treatments are under review, and we will be updating our customers as soon as we have guidance, with a view to when this treatment can continue.

During your treatment

We understand the importance of hand hygiene and we will ensure that we wash our hands in according with NHS recommendations before the start of your treatment.

We will try to make your treatment as safe, comfortable and enjoyable as possible. If you have any concerns about your treatments, please let us know and we will do what we can to satisfy you.

After the treatment

Hand sanitiser is available on exit of the salon. Loyalty cards can be self-stamped at the desk. Contactless payment is available.

All these procedures have been implemented for your safety and ours. We will continue to take advice from the Government and the NHS regarding safe practice and will amend them, as necessary.

Thank you for your understanding - We look forward to seeing you soon.

Hula Beauty & Aesthetics
www.hulabeauty.co.uk